



2014 Winter Edition Brain Injury Network of South Australia Inc.



Brain Injury Network
of South Australia Inc.

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Volunteers and Advisory
Groups

• DATES •

Every **Thursday** (excluding holidays) **Pop-in** is open for a chat, a cuppa and various activities between 2pm and 4pm
BINSAs Level 1

Re.wired commenced 11 July and will run each Friday

Re.focus starts 29 July - enquire at BINSAs for more details

July

- 2 RTP Alumni
- 3 Assuming Control
- 25 BOAB - Launch of 2014 BIAW
- 25 Western Coffee Group
- 31 City Coffee Group

August

- Mid August - RTP recommences
- 1 Re.wired
- 6 RTP Alumni
- 11 to 15 - 2014 BIAW
- 22 Western Coffee Group
- 20 Dr Tim Feeney (UK)
Specialist ABI - Professional
Development
- 28 City Coffee Group
- 28 SEABIN

September

- 3 RTP Alumni
- 19 Western Coffee Group

WHAT'S NEW

2014 Brain Injury Awareness Week (BIAW) is just around the corner 11-17 August 2014

BINSAs will again be offering a whole week of activities
Monday 11 to Friday 15 August

see inside for the insert with full program details
everyone is welcome

note some sessions* have limited seating so get in quick -
booking details are on the program

*some are a gold coin donation and Professional Educational Workshop is \$10ea

It's also *bangonabeanie** time!

Join the **BINSAs** team over on **Light Square 25 July 12noon-2.30pm** - **Lions Club** is hosting a sausage sizzle so you can share a *bangonabarbie* while you *bangonabeanie* to raise awareness of an acquired brain injury (ABI).

***Beanies only \$10ea**
so just ome along

BINSAs Radiowaves
listen out for our 30 sec radio ads each month on various community stations - each month highlighting an aspect about **BINSAs** and our programs and services.

BINSAs regularly offers all these services and supports - just call us or 'pop in' when you need advice, information or just a welcoming place.

July and August is about *bangonabeanie* and
2014 BIAW
'listen' on the website too
www.binsa.org

Check out BINSAs's website
www.binsa.org with all the
up to date news

Representation
Advocacy
Slow Rehab
Counselling
Community
Connections
Regional Support
Information
Events

BINSA Comings and Goings

Comings

More Reconnect Transition Program (RTP) funding



BINSA is very pleased to announce that the SA Motor Accident Commission (MAC) is funding another 12 months of that favourite program, RTP.

This will include the youth RTP (yRTP) for 16-25 year olds, express RTP (eRTP), for delivery in our regional centres, as well as RTP Mentor training for those terrific individuals who step up to assist RTP participants navigate the course.

We welcome back **Ed Weaver** - who has returned from overseas - to take on the role of Coordinator RTP - great to have you back **Ed**.

Several RTP courses are scheduled during 2014-15. **Ed** will be in touch.

Community Benefit SA (CBSA) funding for the *Reach and Return* Project



BINSA was really grateful when we received the news that we had received a favourable response from CBSA to our application for assistance to complete our Management Information System (MIS). The funding also includes assistance to develop a professional marketing campaign including involving a

team of volunteers coordinated by an experienced community development professional.

So we are thrilled to be able to offer that opportunity to **Shaneen Renshaw**, who is currently heading up our Community Learning and Lifeskills (CL&L) activities.

Shaneen will begin shortly and will work closely with the marketing group Uncanny Media and take responsibility for the selection and training of a group of dedicated BINSA volunteers.

Our aim is to ensure that anyone in SA who needs assistance when facing the changing disability landscape will know where to gain the most up-to-date and unbiased information available.

Shaneen will be out and about soon to invite those interested to join the project. we know it will be very rewarding.

Dept Social Services (DSS) extending our funding for

External Mertis Review - Advocacy Support Component - SA and NT - NDIS trial sites

BINSA is thrilled to have been selected to deliver the EMR in the NT NDIS trial site in the Barkly Region.

This work extends **BINSA's** capacity to provide advocacy support services to a very diverse disability group within a very challenging geographical environment where access and services are scarce.

Good thing they chose **BINSA!**

Seriously... we will be working

very closely with a great team of NT&SA partners so we can deliver the best possible EMR advocacy for anyone needing support to appeal NDIA decisions in the NT trial site - the Barkly Region...

BINSA Board Member and External Communications Sub-Committee (MEC)

We need two more members!

If you are interested in being considered for the MEC Sub-Committee then please call BINSA on **8217 7600/1300 733 049** or email info@binsa.org and we will connect you to Dean Fyfe the Chair of the MEC and **BINSA** Board member

We encourage a regional ABI/carer constituent to join and can arrange skype

Note: The Medical Heating and Cooling Concession hotline is 1300 735 350 the website URL is <http://www.sa.gov.au/topics/employment-and-finance/financial-support/concessions-and-benefits/concessions/medical-heating-and-cooling-concession>

Goings...

Amy Ambagtsheer isn't leaving but is reducing her days as our EMR Advocate as she has decided to complete her Law Degree over the next 2 years. We wish **Amy** the very best.

Patrick Kiu Springboard Support Worker (SSW) - it's not every day that one of our SSW is a fully qualified Physio (UniSA) but we do have terrific and highly qualified staff here at BINSA.

But sadly we have to say goodbye as **Patrick** heads off to Brisbane to take up a great new job and reunite with his family. A BIG thanks **Pat**.

CHIEF EXECUTIVE OFFICER REPORTING

consequences when reforming support where a disability occurs ... Major reforms invariably bring with them two sided perspectives around the 'gain'...

That is no different when we welcomed the introduction of the first ever SA move to a 'no fault' compensation scheme involving anyone (including children) injured in a motor vehicle accident. see

<http://www.mac.sa.gov.au/ctp-support>

SA is embracing elements of the National Injury Insurance Scheme (NIIS) framework and meeting in part our 'equity' obligations under the agreement with the Federal government to fund the transitioning of SA individuals with a disability to the NDIS over the next 5 years.

(WA and Qld are continuing 'fault' only based road trauma compensation schemes at this stage).

Let's consider the legislative changes brought in by the SA government with the new Comprehensive Third Party (CTP) 'at fault' rules introduced on 1 July 2013 and then the new 'no fault' provisions introduced just 2 weeks ago on 1 July 2014.

Since 1963 SA had an 'at fault' CTP scheme if you went out on the road and were involved in an incident and were injured where there was 'someone/ something 'at fault'.

Eligibility for compensation and the quantum was in line with community standards of the time and in terms of other publicly funded financial support eg WorkCover, income

support and so on.

The new CTP eligibility rules applying have brought with them considerable discussion about 'unfairness'/removal of common law principles, 'bar set too high' with many people injured at the 'lower end' of injury potentially missing out.

But as I have debated previously within the public arena, federal and state governments have been reducing the levels and eligibility of financial entitlement for a long time - more than 20 years - especially within welfare reform' and 'compensation' policy areas.

So while this is definitely not a statement of support for the changes, it is a matter of fact.

It also means that anyone working in a sector relying heavily on 'financial support entitlements', whether for compensation or welfare, need to take these circumstances on board when advocating for 'entitlements', as otherwise it may result in totally unrealistic expectations.

Now BINSAs does have a view that eligibility assessments under the new CTP 'at fault' for those suffering an ABI may be potentially insufficient as it is often difficult to determine life long impact from what may appear to be a 'mild' or even 'moderate' head injury.

We now know through work being done on concussion outcomes and future functioning that any head injury may take considerable time to 'present' any 'real' level of injury. So BINSAs agrees there should be a review of the rating scale as it operates

at present. And we'll work with others to progress.

But BINSAs applauds that SA has finally moved to a 'no fault' - even if it is only a partial one at this time - with the move to a Lifetime Support Scheme (LSS), managed by the newly established Lifetime Support Agency (LSA).

It means that anyone through 'no fault' and catastrophically injured and suffering ABI, significant burns, para and quadriplegia, multi-amputations and loss of vision will be eligible for lifetime care and support (in line with what is being proposed for those individuals eligible, for the NDIS).

Under the LSA - LSS provisions a set of eligibility criteria have been developed within a set of rules providing for a period upto 3 years (now legislated) for assessments and then within the ambit of the funding garnered through the payment of car registration and 3rd party fees, an actuarial quantum will determine care and support options offered based on need.

The LSS is not a lumpsum arrangement but will follow the individual for life although there will be reviews at agreed intervals.

But just like the NDIS, the LSS is also predicated on what is necessary and reasonable support - which is in line with the current nature of 'financial entitlements', emphasising what is outlined above re the changing face of financial and eligibility policy in Australia...

So always stay informed - that's where BINSAs comes in - keep connected ok ... NDIS will be covered next time ... cheers **Mariann McNamara**

BINSA PROGRAM REPORTS

Administration

news from the front desk ...

On 14 May we celebrated more than 120 wonderful **BINSA** volunteers and what a day it was. It was our opportunity to recognise and thank all our volunteers for the tireless and patient work they do to support **BINSA** in our many endeavours.

BINSA volunteers help across all our programs, and of course many 'work' behind the scenes too with events and IT support. Many offer financial support by means of donations, fundraising and organisations that dedicate their 'casual' day funds to **BINSA**.

Now that we are mid-way through winter there is definitely a 'BRR' in the month. For some it's time for Christmas in July – but for **BINSA**, it's time to *bangonabeanie* and **2014 BINSA Brain Injury Awareness Week**.

So, as we prepare for these 2 events we'll be asking for more volunteers, to help with setting up, reception duties and our on-going programs support – **CALL ME! 8217 7600 or 1300 733 049 or email info@binsa.org**

Here in admin we are busy taking orders, designing flyers and ensuring all the arrangements are in place for **2014 BINSA Brain Injury Awareness Week – 11-15 August**. See the inserted program for all the details.

As we have been doing for a few years now, we start the promotion of **2014 BINSA BIAW** with *bangonabeanie* in **Light Square 12noon-2.30pm** - this year on **Friday on 25 July** – see the inserted flyer for details. Come one; come all – buy a *bangonabeanie* www.binsa.org

and look cool but feel lovely and warm! This year we're combining with the Adelaide Lions Club so you can enjoy *bangonabarbie* while you *bangonabeanie*. For just a gold coin donation the guys from the 'Lions' will be on hand to serve their lovely snags, something to keep us warm on the inside – so cool hat, warm head, warm innards and generous hearts – what more could you ask for on a 'fresh' July day – Oh yes, getting your photo taken with that *bangonabeanie*. Glorious.

I would like to thank the generous support of those who have donated to **BINSA**, every cent is going back into services for those impacted by an acquired brain injury (ABI), and we cannot do what we do without your support, financially or by volunteering – Thank you, Thank you, Thank you.

Karen Arthur Co-ord Administration

NDAP Advocate advocacy update ...

BINSA is funded to provide 4 models of advocacy:

Individual - this covers financial problems, family / neighbour relationship issues, trustee and guardianship matters, accommodation/ housing, access to education or transport services and more

Family - covers a family member if they are impacted due to someone with an ABI

Self advocacy - help to write letters, connect to services, undertake research and more

Systemic - **BINSA** will represent the interests of many with an ABI when negotiating on state and national policy -legislative reforms and service improvements.

If you need support for any of these NDAP advocacy issues **Teagan Whittard** is available

to assist - please contact her on **8217 7603/1300 733 049 or email on tegan@binsa.org - Mon-Fri**

External Merits Review Support Service (EMRSS) - Advocate

External Merits Review Support Service (EMRSS) has progressed substantially since the last newsletter with the first two matters currently before the Administrative Appeals Tribunal (AAT).

Both relate to the participants dissatisfaction with the 'plan' as organised by the National Disability Insurance Agency (NDIA). As AAT matters relating to children are confidential so only limited information can be provided.

EMRSS Training and information sessions have continued mainly with parent networks and groups in the metro area. A trip was made to the Anangu Pitjantjatjara Yankunytjatjara (APY) Lands in collaboration with the AAT and other support services in early May.

This trip was a fantastic learning experience for **BINSA** and connection to many community member's and support providers already established in the area.

We hope that these relationships will help **BINSA** to commence the new area of service we have been lucky enough to be offered for the provision of the EMRSS in the Barkly region of the NT.

continued ...pg 11

BINSA ACKNOWLEDGEMENTS



Supported by
Government of South Australia
Department for Communities
and Social Inclusion



**Springboard Program, Peak Body
Learning and Lifeskills**

Reconnect Transition Program

BINSA gratefully acknowledges the funding received from the Department of Social Services (DSS) for

NDAP Advocacy, EMR Advocacy Component

BINSA PHOTOS



Farewell Patrick (Miin Inn) Kiu. Patrick was one of our support workers and has moved to Queensland recently - we wish you all the very best Patrick - Good Luck!



Brett and Simon (Springboard participants) being put through their paces with our wonderful volunteers

BINSA Photos



BINSA advocate - External Merits Review attending several meetings in the APY Lands



Jordan with Tegan and Mr and Mrs Jenner, Cheryl Jenner is the winner of the 2013 UniSA creative writing BINSA

Jenny, Justin and Amy - BINSA advocate External Merits Review attending at Indulkana



2014 Assuming Control participants



2014 ProjectAble

A call to raise awareness and passion for working within the disability sector





A sense of Art - works-of-art in progress and the final masterpieces - a fun session enjoyed by all who attended.



Springboard participant Gregory with his parents.



our recent coffee group - a time to meet, talk and share news with each other and a great way to discover more about BINSA.



37th Annula Brain Conference, Perth



Media launch Lifetime Support Authority, with CEO LSA Lois Boswell, CEO ParaQuad Peter Stewart, Brett Afford, ABI rep, Hon Jack Snelling MP, Treasurer, Pam Kirkham BINS Board, Chair ParaQuad Craig Clarke, Dean and Cheryl Mason-Fyfe ABI reps, CEO BINSA Mariann McNamara



RTP Group - June 2014

BINSA PHOTOS - Cont'd



Springboard participant, Ann Rowlands
volunteering at Lyell McEwen Hospital

**BINSA end of financial year get-together
dinner at TinCat Cafe**



Delores, Cynthia and Tegan



Bill, Terence, Angela, Karl and Nadia



Jordan and Alyssa - Happy Birthday Jordan



Catherine, Annie and Ed



Kelly and Mariann

**Always check the website
www.binsa.org for details,
lots more information and up
to date links and latest news
on ABI and more.**

BINSA PROGRAM REPORTS

(CONT.)

Counselling

Counselling continues to be varied in content, direction and duration. That is to be expected in working with such a broadly encompassing field as acquired brain injury (ABI).

Key issues cover relationships; cognitive exercises; goal setting; information and fostering insight around ABI; recreation options, drug and alcohol problems and more.

Counselling works closely with the advocacy program and other programs here at BINSA and externally, to bring greater clarity, support and resolutions to BINSA counselling clients.

The maxim "You don't know what's out there until you know it" is certainly true.

Many people make do with their reality without enquiring or checking what may be out there, or exploring alternate ways of doing things.

So if you feel the above or other concerns might benefit from being discussed, please don't hesitate to contact Chris.

Counselling at BINSA can take all shapes and forms, which is in line with the fact that ABI impacts on people's lives in all shapes and forms.

If you have an ABI who has issues impacting on the quality of your life you are welcome to contact **Chris Farrand** on **8217 7601** or **chris@binsa.org** to book an appointment

Assuming Control Course

The 2014 Assuming Control Course has been another

success, with informative and interactive discussions from some of SA's foremost experts in brain injury and other areas relevant to people with an ABI.

Topics ranged from managing emotions effectively, to information about the brains anatomy, to the hidden issues that can be part of living with an ABI and enjoying more effective engagement with society through developing interests, skills and social opportunities.

The course leads to developing social contacts within the group and expanding participant knowledge about ABI, themselves and others.

BINSA holds the **Assuming Control Course** each year for up to 10 participants with ABI. The cost is \$65 payable in parts.

If this sounds interesting to you, please contact **BINSA** on **8217 7600** and register.

External Merits Review Support Service (EMRSS) - Advocate (continued from page 4)

One of the very important issues that has been raised repeatedly throughout working with participants is the lack of knowledge many have when going into the planning sessions with the NDIA.

One of the funding areas for the EMRSS is for the provision of education.

As a result of the knowledge gained throughout the trial period BINSA have found it will be a very important aspect, for both EMRSS clients as well as

BINSA's client base in general, to develop plans and educate participants as they go into planning with the NDIA .

It will be very critical for all participants who are seeking funding from the NDIA for disability support to have a broad knowledge and understanding of what the NDIA is, what they can supply funding for and how to get the best possible supports through the planning sessions.

So please watch out for ongoing training and education for participants as the NDIS funding becomes available to a wider cohort. Contact **Amy Ambagtsheer** on **8217 7608/1300 733 049** or email **amy@binsa.org** for any **EMRSS** queries.

Community Learning & Lifeskills (CL&L) City Coffee Club

Join us the last Thursday of every month from 2-4pm at the Town Hall Cafe for coffee and a chat. Despite being an al fresco venue it is completely sheltered with outdoor heaters to keep us warm in the winter.

Western Coffee Club

The Western coffee club meets the third Friday of every month at Cafe de Villis, Mile End South. The new time of 1-3pm gives people an opportunity to enjoy lunch if they wish or to simply have a coffee with one of Villi's delicious cakes.

"A Sense of Art"

(no artistic ability required). Participants have enjoyed collage, marbling, finger painting and new and creative ideas are introduced at each session - check our website for the next one!

"Destressing with Jonathon" continued pg 11

BINSA Consultants, Volunteers and Advisory Groups July-September 2014

Specialist Consultants

Angela Gregory – Accountant
InterIntra – IT and Website
Contractor

Ian Wheeler - Boko
Constructions
Joan Tamiangs – Minute Taker
BINSA Board

Michal Dutkiewicz – Website
Illustrator

Steve Elkins – Handyman
Sue-Anne Gale - Speech
Pathologist

Susanne Hillier (Dr)
– Physiotherapist

Return to Work

Bill Wright - Proactiv People
Solutions – WorkCover SA

Volunteers

Springboard Program

Ananth Indran
Artemis Roberts
Bill Wright
Colin Winsor
David Bajjali
Fatema Sitabkhan
Jessie Wu
Kamalpreet Kur
Miryana Cvetanovic
Monica Ayliffe
Patricia Jamieson
Robert Semmens
Shannen Buckland
Shobhana Sreetharan
Suzanne Edwards
Tegan Roberts (Artemis)
Valmai Mackenzie

Springboard Re.focus UniSA Health Promotion in Physiotherapy

Tsung-Jern Chun
Kiah Hosking
Amanda Buhlman

Administration General

Keryl Beesley **Volunteering
at BINSA since 1997 -
thanks Keryl!**

Website Content

Lyn Clark

Program Advisory/Events

Support Committees

Springboard Advisory Group

Anna Miles
Cherie Archer
Delores Wells
Fiona Creed
Liz Williams
Tina Benbow

Reconnect Transition Program (RTP) RTP Advisory Group

Adrian Horan
Terry Somerville
Donna Lambdon

BINSA Radio Waves "What's happening at BINSA?"

Rob De Kok - Producer
Ewart Shaw)
Julie Wakefield) Announcers

BINSA PROGRAMS continued

Springboard Program

It's been another exciting few
months for Springboard.

We have been busy getting
ready for a new addition to
Springboard, in response to
our **BINSA** strategic plan and
improving the options for
those interested in joining the
Springboard Program.

Starting in July, we commence
Springboard Re.focus - a one
day/week sessional circuit style
approach. **Re.focus** will run in
4 week blocks and consist of 3
individual components:

speech physiotherapy learning and life skills

The aim of **Re.focus** is to give
people some fresh ideas and
motivation to continue with
exercises at home.

This month there has also been
discussion about employment
options for.

We've also been investigating
options for volunteering with
another participant, Anne.
Anne is currently in her last
year at Springboard so is eager
to have other activities to
transition to at the end of the
year.

In other news we have enlisted
some new volunteers in the last
few months including, Ruby,
Ananth and Colin who has
volunteered for Springboard
previously.

We would like to acknowledge
the work of all our volunteers
and we are aware that they
play such a vital role in the
success of the Springboard
program.

While Springboard is running
'at full house' we look forward
to an exciting second half
of the year with the new
Re.focus sessions.

Re-Wired Fitness

Re-Wired Fitness is the
existing additional Springboard
related program providing for
an individually tailored fitness
circuit presented in 1 session
over a 6 week course.

Aim is then transition each
participant to a suitable local
gym to continue fitness in a
community setting.

BINSA PROGRAMS continued (fr pg 10)

Springboard Program cont.

If you would like any further information about **Re-Wired Fitness** please contact **Catherine by email catherine@binsa.org or call 82177607**. The program costs \$125 for 6 individually designed sessions.

So - if you have an ABI or anyone you know has - and need slow rehab support tailored to their goals then give us a call.

**Victoria Zelipski Coord
Springboard on 8217 7602
/1300 733 049 or email
vicki@binsa.org**

Reconnect Transition Program (RTP)

The start of the new financial year will see a change in staffing for the Reconnect Transition Program (RTP). Ed Weaver will take over the role of RTP Co-ordinator from Tegan Whittard, with Chris Farrand continuing as RTP Alumni Co-ordinator.

Ed has been involved with BINSA since 2012, and in that time has worked both as a Support Worker for the Springboard program and, most recently, as Assistant Co-ordinator for RTP.

Ed is a Registered Psychologist who is passionate about using current research and our understanding of human behaviour to increase the wellbeing of people post-ABI.

In recent weeks the RTP team of Ed, Tegan and Chris have been working hard to keep improving the structure and content of this great program.

Tegan has thoroughly enjoyed her time as RTP coordinator and is sad to say goodbye to this program. Tegan will now move into her role as Advocate full-time.

We have all faith that Ed will continue to deliver RTP to its highest potential and will continue to achieve great outcomes for all those who participate.

We anticipate that RTP will resume in late July. It is a free program and places are filling fast, so if you have an ABI as a result of road trauma and are interested in participating, or you know someone who might be interested, please get in touch with **BINSA** for more information.

yRTP

The youth Reconnect Transition Program is also undergoing some changes with collaborations with **Purple Orange of the Julia Farr Association** scheduled for July.

We anticipate their contributions will be very valuable and valid for a youth reconnect transition program. All in all very exciting times for both RTP and yRTP. We look forward to a long prosperous relationship with **Purple Orange**.

The youth Reconnect Transition Program is scheduled to commence again later this year and is also currently taking referrals.

If you or someone you know is between has an ABI as a result of road trauma and is between the ages of **16 and 25 years register your interest now at info@binsa.org or by calling 08 8217 7600**.

eRTP

The express Reconnect Transition Program (eRTP) was scheduled to visit Port Pirie in late June however had to be cancelled due to unforeseen circumstances. We anticipate to return to the region in the coming months.

On a postivie note at a recent forum, the Southern Regional Disability Network have indicated that they are very keen to host an eRTP at Christies Downs.

It has been envisaged that BINSA would visit metropolitan areas based on a level of need established in the southern suburbs of Adelaide at this stage.

Dates for this eRTP have not yet been finalised. For more information please contact BINSA. Call **Ed on 8217 7613 or email edward@binsa.org for all RTP queries**.

CL&L continued (fr pg 9)

Jonathon presents sessions to help participants learn relaxation techniques and to cope with every day life stresses. His laughter **activity** has proven particularly popular.

Flyers are distributed regularly via email and our website plus other scheduled events.

BINSA Pop-in

If you have an ABI join us on any Thursday between 2 and 4pm. The Pop-in is on the first floor at BINSA in Light Square.

This is an opportunity to meet others, chat , share coffee or join in some of the other activities eg. chess, cards and table tennis. And, we're on the look-out for a pool table. 'Pop-in' soon ... see you ...

Contact Shaneen on 8217 7605 1300 733 049 or email Shaneen@binsa.org



**Brain Injury Network
of South Australia Inc.**
(BINSAs)

If undelivered please return to

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AUSTRALIA

Patron

Professor Richard Clark

**BINSA Board (Voluntary)
Chair – Joanna Andrew**

Neville Brown

Dean Fyfe

Pam Kirkham

Nadia Moffatt

Karl Mortimer

Terence O'Rourke

Simon West

BINSA Staff

Chief Executive Officer

Mariann McNamara

Mon-Fri 9.30am-6pm

8217 7609 / 0412195 296

Coordinator Administration

Karen Arthur Mon-Fri

9am-5pm except

Wed 9am-2pm 8217 7600

Web Content Writer - Lyn Clark

Coordinator

Springboard Program

Victoria Zelpiski 8217 7602

Mon-Fri 10am-4pm

Springboard Program Assistant

and Re-wired Fitness Specialist

Consultant

Catherine Young Mon-Fri

9.30am-3pm 8217 7607

Springboard Support Workers

Bill Wright

Cindy Gillespie

Jordan Forrest

Counsellor

Chris Farrand * 8217 7601

Mon-Wed-Fri please call to book

Advocate (NDAP)

Tegan Whittard *8217 7603

Mon-Fri 9.30am-5.30pm

Advocate (EMRSS - SA and NT)

Amy Ambagtsheer

Various hours 8217 7608

***Tegan Whittard on Fridays**

**Reconnect Transition Program (RTP)
Coordinator
Ed Weaver 8217 7613**

Mon, Wed and Fri 9am-5pm

RTP Alumni

**** Chris Farrand Wed 9am-5pm**

Coordinator Community Learning

and Lifeskills (CL&L)

Shaneen Renshaw **8217 7605

Thursdays only 9am-5pm

CBSA - Reach and Return Volunteers

Training Project Officer

*****Shaneen Renshaw**

Monday only 9am-5pm