



Brain Injury **SA.**

Advocacy Program



What is the Advocacy Program?

Brain Injury SA's Advocacy Service works to provide a voice for people living with acquired brain injury at times when they need help and support and may not be able to speak up for themselves.

We provide a state-wide Advocacy Service that promotes the individual's right to freedom of expression,

self-determination and decision-making.

Our Advocates work on behalf of a person with ABI to help them to speak out and defend their rights and interests. We support them to seek the best available outcome of their complaint or issue.

Our aim is to safeguard the rights of people with ABI and overcome barriers that impact on their ability to participate in the community.

The service provides individual advocacy, promotes self-advocacy and drives systemic change for people with living with ABI.

We aim to equip people with the knowledge, information and skills to effectively self-advocate where possible.

What can the Advocacy Program help with?

Brain Injury SA's advocates assist people with complex, specialised and often serious issues. This includes supporting them:

- to express their desired outcome and how they would like the matter resolved;
- to understand their rights and responsibilities;
- to resolve issues about government benefits, payments, pensions and support services;
- to access housing, education or other state systems;

- through discrimination, complaints and appeals matters;
- through tribunals for guardianship, tenancy and consumer affairs;
- to resolve complex service provision or complaints issues, especially where it is difficult for the person to speak up for themselves.

The Advocate may provide help with letter writing, being present at meetings, gathering information about services and also

may speak on behalf of an individual with their permission.

Who can access the Advocacy Program?

Brain Injury SA's Advocacy Program is part of the National Disability Advocacy Program (NDAP) and is available to anyone living with ABI in South Australia. There is no cost to access the Advocacy Service which is funded by the Department of Social Services.

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AND FUNDED BY:



Australian Government
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Brain Injury
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Have any questions?

Please contact us to learn more.

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