Empowerment

We engage our participants in addressing the needs they define, encouraging, supporting and growing their confidence to drive the changes they seek

Respect

We listen to understand, give value to the choices of participants and create dignity in the provision and receipt of assistance

Empathy

We work humbly alongside our participants with appreciation of their viewpoint and their ownership of their lives



Our Values We work with:

Drive

To be innovative and work efficiently, striving for continuous improvement with positive impact for our participants with a quest to continuously improve our services

Accountability

We are committed to creating trust in our service provision through honesty, transparency and inclusion in decision making and integrity in our practices

Collaboration

We recognise that working together and with others achieves more than working alone