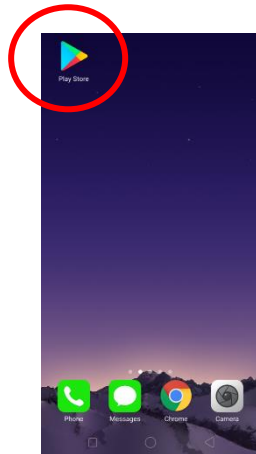
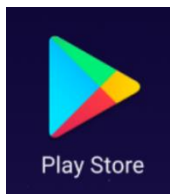


Telehealth participant instructions

It is a good idea to set up your Teams tele-health account ahead of time and practice using the application prior to your first appointment so you can familiarise yourself with tele-health.

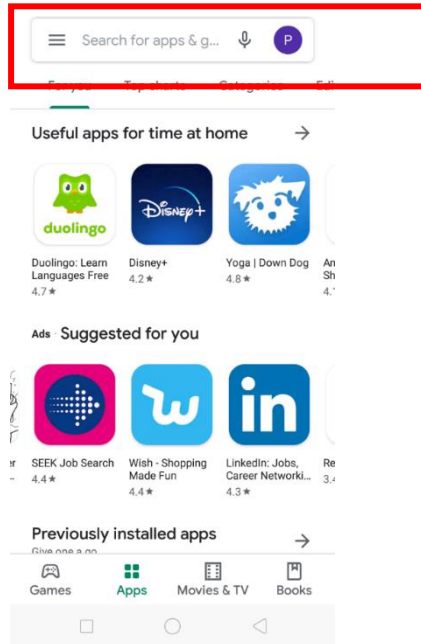
1. Click on the “Play Store” button for Android devices:



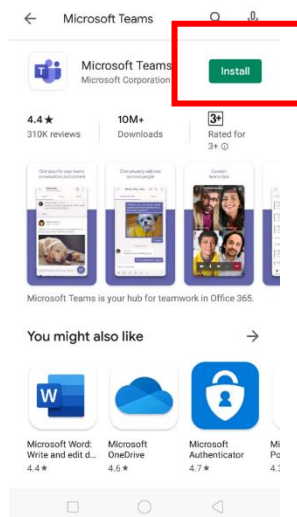
- Or Click on the “App Store” button for Apple devices:



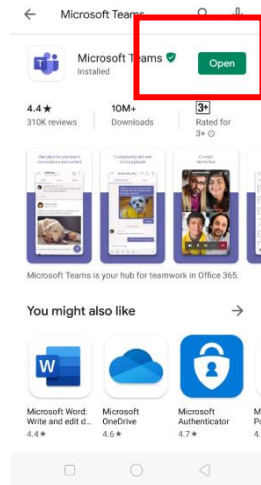
2. In the search bar, type “Microsoft Teams”.



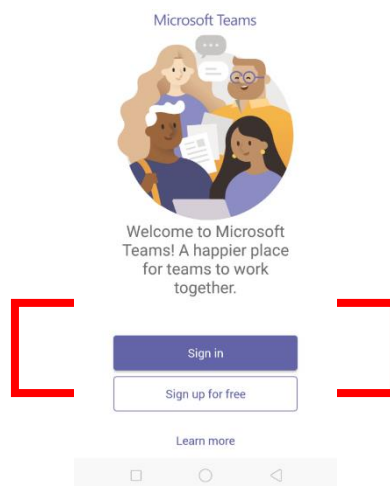
3. Click “Install’ or “Get”.



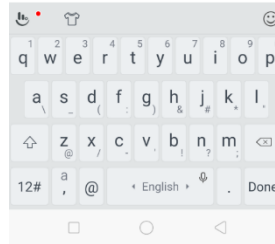
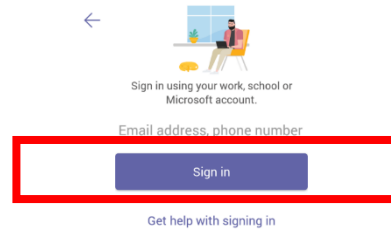
4. Click "Open".



5. Click "Sign In".



6. Type in your login details that BISA has provided you with. Username and Password.



7. Click “Next”



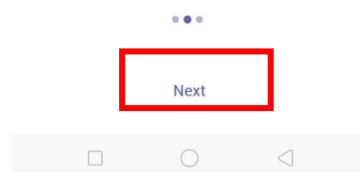
Notebooks, files and assignments are all available in tabs at the top of every team.



8. Click “Next”



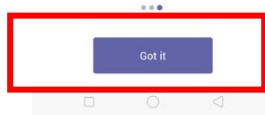
Stay connected with classmates, coaches and teachers from your phone, tablet, PC or the web.



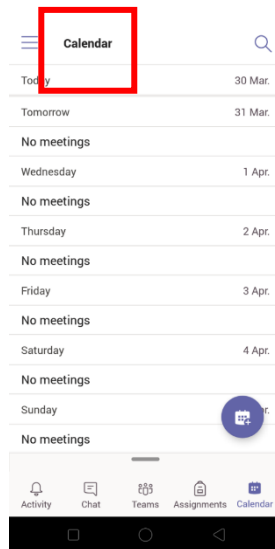
9. Click "Got It"



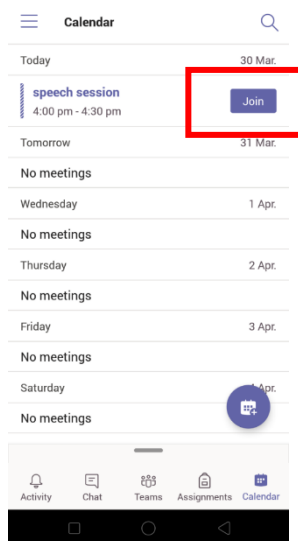
@mentions and the activity feed help you stay on top of your work and assignments.



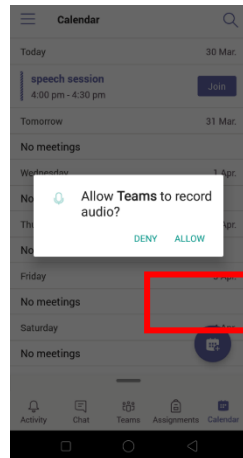
10. Click "calendar" to see your appointments.



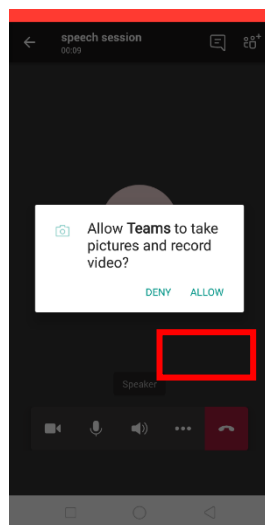
11. Click "Join"



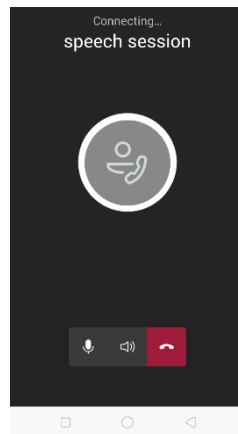
12. Click “allow” to talk with your therapist.



13. Click “allow” to see your therapist via video, and for them to see you.

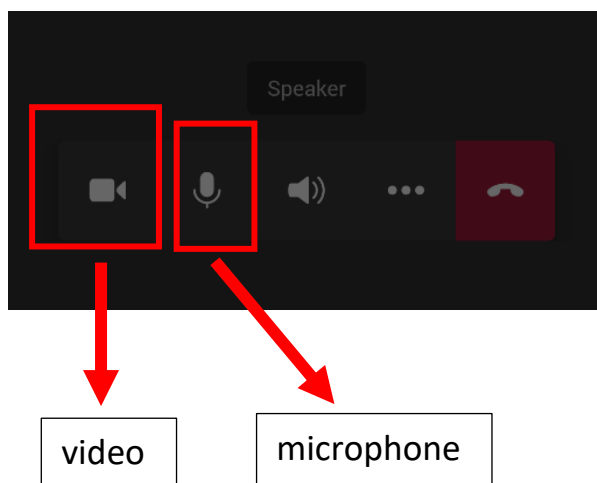


14. Your call will now connect with your therapist.



15. Check that your video and microphone are turned on.

If there is a line through the microphone and speaker icons below, click on them once to unmute and unhide your camera and microphone.



Brain Injury SA staff are on hand to assist you with tele-health queries and troubleshooting on 8217 7600.

If you have not gained access to your session, your therapist will call your phone directly to assist